



## SENIOR SYSTEMS ANALYST (SSA)

Reunion Island Coffee is currently seeking an experienced Senior Systems Analyst to join our team. The successful candidate has a proven track record of helping teams define, measure and achieve their goals.

As our new Senior Systems Analyst, you will work collaboratively with business stakeholders to identify technology needs and define systems scope and objectives based on both business requirements and applicable business systems; resolve problems by creating or modifying processes while considering systems capabilities and business needs; lead informed decisions with subject matter expertise related to systems security and disaster recovery planning; and maintain professional knowledge of current systems and assist in planning for future systems utilization.

On the practical level, you will:

- Establish and maintain relationship with solution vendors including negotiating non-legal agreement terms and cost
- Establish appropriate support model with the vendor that satisfies the business/stakeholder needs
- Analyze and examine current system functionality to provide software enhancements and solutions as per business needs
- Research and evaluate third-party solutions to recommend solutions that align with long-term business and IT goals and strategies
- Work with project teams to implement new software applications/systems
- Maintain, administer and optimize SQL database to build views in SQL to provide timely data for analysis and reporting for departmental leaders.
- Design and lead user system training throughout the entire business
- Prepare analysis reports on cost benefits for systems upgrades and changes
- Conduct application testing through automation
- Create user-friendly operational supporting documents of updated software solutions and changes
- Perform software maintenance functions during planned maintenance windows

We are a dynamic, family-oriented, and socially responsible company that cares about your future and well-being - **if you have the following qualifications**, we want to hear from you:

- Post-Secondary education in Computer Science or Engineering or IT-related discipline or equivalent experience
- 5+ years of experience as a Systems Analyst, Business Systems Analyst or similar roles that demonstrate the expectation of this role's responsibilities and key competencies
- 2+ years of experience developing systems using SQL Server 2008 or above, Microsoft Visual Studio 2017, and Crystal Reports 13 or above is an asset
- Must be able to write complex SQL queries
- Understanding of the following Microsoft Technologies is an asset and will be considered first.
  - Microsoft Dynamics AX (or similar Microsoft ERP)
  - Microsoft Office 365 Applications
  - Microsoft SharePoint Online
  - Microsoft PowerBI

## **Working @ Reunion Island**

Our Oakville headquarters houses our offices and our 50,000-square-foot roasting facility/warehouse. We offer competitive wages and a benefits package that includes an employer RRSP, employee assistance program, peer recognition awards, and opportunities for advancement. As a certified B-Corporation, we are dedicated to social responsibility and sustainability. As such, we are very active in our local and global communities, and encourage our employees to contribute as well, by giving them paid days off for charitable work.

We've been named as one of Canada's Greenest Employers and as one of Canada's Top Small & Medium Employers, and we care deeply about our employees and giving them a great working experience.

### **How to Apply:**

Send your updated resume outlining the skills and experience as indicated in the job posting to [hr@ricoffee.com](mailto:hr@ricoffee.com)

*Reunion Island Coffee is an equal opportunity employer offering a competitive compensation including extended benefits. Reunion Island welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.*

*We sincerely thank all candidates who have applied, however, only those selected for an interview will be contacted.*